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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 10/828,850 Confirmation No.: 5329
Applicant(s): Heaps, et al
Filed: April 15, 2004
Art Unit: 2123
Examiner: To be assigned
Title: RUSH HOUR MODELING FOR ROUTING AND SCHEDULING

Docket No.: 018360.260844
Customer No.: 00826

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT
37 CFR § 1.115

Sir:

Please enter this Preliminary Amendment and amend the above-identified application as follows:

Amendments to the Drawings begin on page 2 of this paper and include seventeen (17) Replacement Sheets attached as an Appendix hereto.

Remarks begin on page 3 of this paper.

Appendix including Replacement sheets begins on page 4 of this paper.